

## **Prestige Cruise Holdings signs IssuTrax™ Agreement with Onboard for Oceania and Regent Fleet**

Miami, FL – May 3, 2011 – Onboard announced today that after completing installation of its [IssuTrax™](#) Facilities Maintenance Management system earlier this year onboard Oceania Cruises *Marina*, the line's first newly built ship, it has now signed an agreement to install IssuTrax™ onboard the remaining Oceania Cruises and Regent Seven Seas vessels.

"Onboard is a clear leader in providing web-based software solutions for the maritime industry and we decided on IssuTrax™ after evaluating the system onboard two Oceania vessels." said, David Lehman, Director of Ship IT Operations for Prestige Cruise Holdings the parent company of Oceania Cruises and Regent Seven Seas Cruises. "IssuTrax™ now gives us a framework to deliver the highest level of service within the industry when addressing guest related matters. We now have an efficient and effective way to communicate facility maintenance and guest service issues while providing onboard and shoreside management with a clear real-time picture of the top guest issues onboard each vessel and across the entire fleet. With IssuTrax™ we can be sure our guest's experiences are exceptional."

"We are thrilled to be partnering with Prestige Cruise Holdings and implementing our IssuTrax™ solution onboard the Oceania Cruises and Regent Seven Seas Cruises vessels. This agreement is evidence of our leadership in the delivery of software solutions for the cruise market." said Onboard co-founder and Managing Partner Jimmy Lopez. "Onboard's experience and proven ability to deliver results that meet our clients' software needs are the foundation of this new agreement."

The IssuTrax™ Facilities Maintenance System provides an intelligent automated workflow solution eliminating the manual and paper processes while promoting a greener environment. IssuTrax™ is used to manage facility maintenance tasks, guest requests, complaints, incidents, and more. The web based interface and graphical dashboard can be accessed from any PC on the ship or from the shoreside office. The system interfaces to the major cruise line PMS providers to capture guest details; it also interfaces to SpecTec's AMOS system, can be integrated with the ships PBX system for opening and closing issues via IVR, and also supports the use of handheld mobile devices. Two-way replication allows all sites to be combined into a single headquarter data warehouse system for data analysis and access to specific issues.

### **About Prestige Cruise Holdings**

Prestige Cruise Holdings (PCH) is the parent company of Oceania Cruises and Regent Seven Seas Cruises. Formed in 2007 to manage select assets in Apollo Management's cruise investment portfolio, PCH is led by Chairman and CEO Frank Del Rio, the founder of Oceania Cruises. PCH is the market leader in the upper-premium and luxury segments of the cruise industry with nearly 5,200 berths between the Oceania Cruises and Regent Seven Seas Cruises brands, a number the company expects will grow to approximately 6,500 berths by 2012.

### **About Onboard Software**

Onboard is a leading provider of software and technical management solutions for the global maritime industry with a suite of maritime software products that includes: CyberCafe@Sea™ a wired/wireless Internet Café, IssuTrax™ AVO a facility maintenance and

guest services application, Check-In@Sea™ an e-NOA/D and APIS compliant passenger check-in system, and CurrencyXchange™ a foreign currency exchange system. For more information please visit [www.onbts.com](http://www.onbts.com) or call +1 (305) 860-7760.

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