

## **Thomson Cruises Commits to Outsourcing Agreement with Onboard**

Miami, FL – March 13<sup>th</sup>, 2009 – Onboard Technical Services announced today that Thomson Cruises has agreed to an extension for an IT outsourcing contract. This extension encompasses services in infrastructure, IT support, and IT Applications Development for the M/V Island Escape.

In addition to their expertise in the core Microsoft technologies, VMWare, Cisco networking, and Linux/Unix Systems, Onboard provides Thomson Cruises with a suite of software solutions targeted for the Cruise, Travel, and Hospitality industries. This includes Onboard's IssuTrax™ AVO, CyberCafe@Sea™, and CurrencyXchange™ Systems. Onboard continues to show its versatility and flexibility with clients, like Thomson, whose environments are varied and tend to have a little bit of everything.

Maurice Kennedy, General Manager, Cruise Operations for Thomson Cruises, a division of TUI UK Ltd. said, "We consider Onboard a key outsource partner for shipboard IT support and applications. Onboard is flexible and reliable and able to work within the constraints of a shipboard environment efficiently and cost effectively."

"We are thrilled that Thomson Cruises has chosen to continue their relationship with us." said Onboard co-founder and Managing Partner Jimmy Lopez. "This contract will build upon our successes delivering IT support and applications to the cruise industry, particularly in AVO and Internet Cafe market space."

The IssuTrax™ AVO System automates the manual and paper processes that have become commonplace in much of the cruise industry for AVO management. The IssuTrax™ AVO System can be used to manage AVOs, Guest Complaints, Incidents, Facilities Maintenance and more. The web based interface and graphical dashboard can be accessed from any PC on the ship or in the head office. The IssuTrax™ AVO System also supports the use of Mobile devices and can be integrated into the ship's PBX system.

The Onboard CyberCafe@Sea™ System has a NO REVENUE SHARE business model which means the customer keeps all the revenue generated by the system. The CyberCafe@Sea™ System is fully customizable and can incorporate the customer's look and feel and branding elements. The system can also work with any Satellite Provider and PMS system and has a variety of billing options and bandwidth control functions.

### **About Thomson Cruises**

Thomson Cruises belongs to the TUI Travel PLC (LSE: TT.L) group of companies one of the world's leading leisure travel companies. It takes over 30 million customers on holiday annually, has revenues of over £12bn and made underlying operating profits of £261m in the last financial year.

### **About Onboard Software and Onboard Technical Services**

Onboard provides cruise lines of all sizes with shipboard technical and management services, as well as its suite of software products: CyberCafe@Sea™ a wired/wireless Internet Café, IssuTrax™ AVO a facility maintenance and guest services application, Check-In@Sea™ an e-NOA/D and APIS compliant passenger check-in system, and CurrencyXchange™ a foreign currency exchange system. For more information please visit [www.onbts.com](http://www.onbts.com) or call +1 (305) 860-7760.